Nolden Warranty Terms



In addition to the regular and legal warranty of 24 months for defects, Nolden Cars & Concepts GmbH,Robert-Perthel-Straße 27, 50739 Köln, hereinafter called "NCC", will allow a warranty of 36 months for the following products:

NCC® LED headlights
NCC® LED daytime running lights
Carbotex® seat heaters

A.) Extent of warranty

- NCC guarantees the reliability of the product included in the above mentioned product group. In case
 a product from the above mentioned product group fails within the warranty period due to material
 defects and/or processing defects, NCC will replace or repair the defective parts if covered by the
 warranty. NCC will decide whether the part is to be replaced or repaired.
- The warranty applies exclusively to purchase contracts concluded after 02/01/2014 for the aforementioned products if the buyer's domicile or registered office is located within the territory of the European Union.
- * A purchase contract must have been signed for a product from the named product group and it must still exist. The purchase contract may not be phased out and nullified through cancellation.
- Replacement deliveries or repairs carried out under the warranty will neither extent the original warranty period nor start a new warranty period altogether.
- We do not provide replacement products for the duration of the exchange or the repair.

B.) Beginning and end of warranty

The warranty period for the aforementioned products begins with the date of purchase accounted for in a proper invoice stating the name of the dealer. The warranty ends after 36 months. The period is assessed according to §§ 188, 189 BGB (German Civil Code).

Nolden Warranty Terms



D.) We do not grant any warranty in the following cases:

- normal wear, especially stone impacts, dirt and opaqueness of the glass
- improper use of the product
- cracked closure lids due to impact of rock chips or hits
- modifications to the surface such as finishing, sanding, gluing that were not carried out by the NCC after the passing of risk
- modifications to the ventilation of the aforementioned headlights
- improper installation
- non-compliance with our installation instructions
- non-compliance with the legal installation provisions
- modifications to plugs, cables, wiring harnesses and fuses
- use of the aforementioned products without NCC control devices (where required)
- water inleakage due to improperly connected plug connections
- unqualified insulation of cables
- use of the aforementioned products in combination with non-approved third party products
- repairs performed by non-certified specialists
- changes to the actual intended use of the product
- transnational modifications to the aforementioned products in order to comply with the national circumstances
- specific use of high-pressure cleaners in the front and rear area of the ventilation
- use of chemicals for cleaning
- electrical surge due to faulty on-board electronics
- operation of the headlights outside the temperature range defined in the product catalogue. Normal condensate on the inside glass of the above mentioned products
- missing serial number on the above mentioned products

E.) Transport and storage

We are not liable for any transport or packaging damage under the promise of guarantee. Any damage due to improper storage is excluded. The above mentioned products have to be stored in a dust-free and dry place. Never store products below 0° and never expose the products to temperature above 40°.

F.) Final provisions

Under the warranty, NCC shall not be liable for material or immaterial damage of any kind - whether directly or indirectly. The buyer has to assert a claims resulting from the warranty immediately after becoming aware of it. If the buyer is a registered trader, then Cologne will be the exclusive place of jurisdiction for claims arising from the warranty. The place of performance for claims arising from the warranty is the NCC place of business.

Nolden Cars & Concepts GmbH 06.08.2014